289-925-7276 osahaia@gmail.com

### **SUMMARY OF QUALIFICATIONS**

- 15+ Years' extensive career experience in delivering complex engineering and construction, civils,
  MEP and fit-out projects to the promotion of quality management functions, to achieve acceptable quality control of multi-disciplined operations and installations at a cost and time-effective manner.
- A result-driven Quality Assurance and Quality Control professional whose expertise covers plan and manage quality in the construction industry: hospitals, data centres, leisure, educational, high raised buildings, commercial, industrial and residential.
- Competent in Quality Assurance (QA) and Quality Control (QC) processes and implementation
- Ability to deal with stressful situations involving complex issues with tight deadlines with a high degree of accuracy
- Proven interpersonal and communication skills
- Strong problem resolution, analytical thinking, and attention to detail
- Certified ISO 9001:2015 Quality Management Systems Lead Auditor
- Certified (IOSH) by the Institution of Occupational Safety & Health Cert. No. 6293
- Certified Supervisor Health and Safety Awareness in 5 Steps the Ministry of Labour Ontario
- Certified WHMIS 2015 AIX Safety.
- Certified Working at Heights Valid until: 2023-07-15

#### **Key Projects**

- London Poultry Mable Leaf Foods 1577 Wilton Grove Road London, Ontario Canada, project Value \$660 million.
- Sheikh Shakhbout Medical City (SSMC) Abu Dhabi UAE, project Value \$1.13 billion, the biggest hospital in the Middle East with 740 beds.
- Khazna Data Centres Dubai & Abu Dhabi UAE, projects value \$200 million, with the capacity of 18+ Mega Watt (MW) of IT load.

# PROFESSIONAL EXPERIENCE

### **Senior Quality Coordinator**

Feb 2020 - Current Date

 $Graham\ Construction-Mississauga-ON-Canada$ 

• Reporting to the Quality Manager, responsible for providing assistance and support to senior project staff (Project Managers, Superintendents, etc.) in the coordination, reporting, and Quality functions of the project. Works with the core elements of construction projects and the tools and processes of quality management systems, familiar with the core elements of a construction project and demonstrates technical proficiency with quality management systems, processes, and tools. I have increased autonomy with regards to ownership of select project quality process scopes and responsible for the mentorship, training, and delegations of tasks to direct reports.

# **Project Quality Manager**

May 2018 - Sep 2019

Laing O'Rourke Middle East L.L.C, Dubai UAE

- Implemented, monitored and documented QA/QC activities as per the established inspection & test plans (ITPs) and quality control procedures (QCPs) narrated in the project quality plan
- Conducted inspections, monitored the required tests, recorded inspections and tests made as per the project quality plan, client specifications and attainment of quality requirement

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- Followed the inspection & test plans (ITPs), and ensured the compliance by using the quality check sheets for process / activity (Pre- pouring clearance, Dimensional inspections, and Postpouring inspection...etc.)
- Ensured that all materials incorporated into permanent construction inspected and followed the contract requirements
- Reviewed material submittals, method statements and Sub- Contractor's pre-qualification in compliance with project specification, local code & contract documents
- Validated the drawings issued for construction on site were the latest approved revisions.
- Monitored, Collated and analyzed performance by gathering relevant data and producing statistical reports
- Raised non-conformance report (NCR) and Site observations (SOR), once the activities deviated from the contract specifications or normal construction practices
- Supervised the Quality Control functions/activities of the project, including QC inspection schedules and ensured the availability of quality record documents
- Carried site surveillance to ensure quality standards and workmanship were in keeping with expectation and quality
- Checked the completeness and conformity to specified applicable requirements, standards and/or directives
- Managed the collaboration of measurement instruments and related certifications
- Cooperated for all the implementation of relative corrective actions. Systematically recorded the nonconformity and quality reports issued and identified appropriate corrective actions
- Analyzed metrics and lessons learned, shared best practices, and initiated and directed actions to address improvement opportunities
- Coordinated with the client, consultant, and main contractors for smooth and organized inspections, approval process and maintained excellent relations with all project stockholders
- Prepared and followed up internal and external audits, ensured the updating of all relevant documents and the closeout of the observation and non-conformances raised during the audits

# **Projects QA/QC Manager** AL HABTOOR-SPECON L.L.C, Dubai UAE

Jan 2011 - Apr 2018

- Communicated the Project Quality Plan (PQP) / control procedures with all project personnel for effective quality system implementation
- Supervised all the tests, controls and inspections and ensured the availability of quality record documents
- Reviewed the work method statements for all site activities and ensured that all sites activities were carried out according to reference documentation.
- Coordinated the correct application of Quality Control phase in the project
- Ensured close monitoring for project quality statistics and followed up on any problems by taking all necessary measures to correct any deviations or nonconformities
- Made site personnel aware of and trainee them on quality topics.
- Carried out surveillance site visits to ensure high quality of overall workmanship.
- Evaluated the qualifications of welders and Non-Destructive Test-NDT technicians with regard to the activities assigned
- Monitored the project quality statistics and followed up any problems by taking all necessary measures to correct any deviations or nonconformities.
- Conducted audits, created audits finding reports and determined proper corrective and preventive actions

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**QA/QC Coordinator QA/QC Inspector**OMEGA ENGINEERING L.L.C, Dubai, UAE

Apr 2008 - Jan 2011 Nov 2006 - Jul 2008

- Ensured that all works conducted were congruent with the client's contractual requirements
- Coordinated inspections, reports and the documentation issued by inspectors and collect and file the required Quality Records
- Arranged in coordination with PQE and site personnel procedures, manuals and reports
- Accurately documented all QC technical issues in order to facilitate the submission of method statements, inspection and test plans, etc. to the client for approval
- Prepared method statements and project-specific documentation on behalf of the Project Manager

Mechanical Engineer - Operation SIVA TRADING ESTABLISHMENT, ABU DHABI UAE	Apr 2004 - Nov 2006
Mechanical Engineer - Maintenance AL MUHAIRY GROUP, ABU DHABI, UAE	Mar 2001 - Apr 2004
Mechanical Engineer - Production SYRIAN ARAB COMPANY FOR ELECTRONIC INDUSTRIES (SYRONICS), DAMASCUS, SYRIA	Jan 2000 - Mar 2001

<b>EDUCATION &amp; CERTIFICATION</b>		
	Working at Heights Certification Valid until: 2023-07-15	July.2020
	Skills Pass – London Ontario – Canada	
	Certified Supervisor Health and Safety Awareness in 5 Steps	May.2020
	Ministry of Labour – Ontario - Canada	
	Procore Certification: Project Manager (Quality & Safety)	April.2020
	London Ontario - Canada	
	Cert. No. 6293 by Institution of Occupational Safety & Health (IOSH)	Nov.2018
	Construction Essentials within Laing O'Rourke, Dubai, UAE	
	Project Management Professional – PMP 6th Edition	Apr. 2018
	Chicago Training & Consultancy institute, Abu Dhabi, UAE	
	Certified ISO 9001:2015 QMS Lead Auditor	May 2016
	Chicago Training & Consultancy institute, Abu Dhabi, UAE	
	Industrial Automation Engineering	Sep. 2000
	Damascus University, Syria	
	B. Sc. Mechanical Engineering ( <u>Credential Evaluation from WES Ref. 2665985/jwc</u> )	Jul. 1999
	Damascus University, Syria	